



Smart City Approaches and Learnings during COVID-19

Wien Digital – Oliver Rosenberg

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Internal healthcaresystems used by physicians

Systems, which has been established before COVID19

- EMS (epidemiological reporting system)
 - federal system for Austria
- EpiSYS (epidemiological System)
 - local system for Vienna
- ELGA (electronic health Record)
 - federal system for Austria

Systems, which has been established during COVID19

- Contract Tracing Tool
 - Local system for Vienna
- Uploadplattform for Dataintegration into EpiSYS
 - Local system for Vienna

Healthcaresystems used by citizens

- Homecare App
 - Proactive contact with citizens in quarantine
 - Provision of findings
- Registration for citizens for testing and vaccination
- Appointmentreservation for testing and vaccination

Challenges

Systems used by physicians

- Transformation from healthcaresystems into eHealthsystems
- Definition from Unique-Keys between different healthcaresystems
- Trust between the different portals
- Establishment of Single-Datamanagement for healthcaresystems
- Connection eGovernmentsystems – Healthcaresystems

Central Portal for citizens

- One Authenticationmethode for several systems
- Health and Government Documents (findings and notices)
- Dashboard with Health and Government Charts



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